

Terms and Conditions



Booking and Confirmation

- To check for room availability, please use the [form](#) you find on our [website](#) or just send us an email to dpalumbo@dint-a-torre.com.
- Once your booking inquiry has been received, we will reply by return email **within 2 business days** (if you have not heard from us within 48 hours, please check your spam or junk folder) stating availability and room rates. We **reply to everyone**, and in case we do not have any rooms available, we will offer information on alternative accommodation within the area.
- In order to book the room, you will only need to reply to our original email.
- Your booking will be confirmed only through our confirmation email containing **all details of your stay** at our Bed & Breakfast, including details about our cancellation and amendment policies.
- On the day of your arrival, **check-in time is anytime between 2:00pm and 8:00pm**, while on your departure day, **check-out time is latest by 11:00am**. Check-in after 8:00pm is possible **by prior arrangement only**.
- At check-in, you will be required to produce a **valid travel document** (passport or identity card) which will be returned to you immediately after the necessary registration formalities.
- In case of an early arrival or a late departure, you can leave your luggage in our storage room **at no extra charge**.

Rates and Payment Method

- Room rates are intended **per room** (for 2 persons) **per night** inclusive of **traditional, home-made breakfast**, and excluding the **city tax** of €1 per guest per night (for a maximum stay of 7 nights, except for children under 12 years of age). Lunch and dinner are not offered, but we are happy to recommend you good restaurants nearby.
- The room rate and total charge for your stay will be communicated to you in our confirmation email.
- With our confirmation email, you will also be requested to submit **your credit card details**, which are only required **to guarantee your reservation** up to your arrival at the Bed & Breakfast and will not be used to charge any bill **except for** a cancellation / no-show penalty (please refer to terms below).
- **Full payment is to be settled by cash only in euro upon check-in. We do not accept** credit cards or cheques.

Cancellation, Amendment and No-show

- Cancellations and/or amendments to confirmed room bookings must be communicated **by email** to dpalumbo@dint-a-torre.com
- For cancellations **up to 14 days** prior to the confirmed arrival date – **no penalty**.
- For cancellations **less than 14 days** prior to the confirmed arrival date, a fee equivalent to the value of the **first night stay only** will be levied. For cancellations **less than 7 days** prior to the confirmed arrival date or in case of a **no-show**, a fee equivalent to the value of the **entire stay** will be levied.
- If guests arrive, but then decide **not to check-in** at the Bed & Breakfast, a fee equivalent to the value of the **entire stay** will be levied.

Useful Information

- ❖ Children are welcome. Sorry, no pets allowed.
- ❖ No extra charge for children under 2 years of age sharing the parents' bed. Extra bed and cot are available on request at the reasonable charge of **€30,00** per night.
- ❖ It is **strictly forbidden** to smoke in the rooms and common premises. Guests are welcome to use the balcony or outdoor area for smoking.
- ❖ Some restrictions may apply during peak seasons, special events and holidays. Different guarantee and cancellation policies may apply for bookings of long stays, and/or multiple rooms.

Privacy Policy

Dint' a Torre Bed & Breakfast appreciates your confidence and trust and will do its utmost to protect your personal information. We respect your privacy and take every precaution to ensure that your personal information is always handled and secured confidentially and with the utmost care. Dint' a Torre Bed & Breakfast will in all cases comply with the requirements stipulated in the Italian Personal Data Protection Act (law no. 196/2003).